From: surren.dookhan@emc.com

Sent: Friday, December 02, 2011 10:24 AM

To:Khan, Annie (DPH)Subject:RE: FlowchartsAttachments:Unknowns.doc

From: Khan, Annie (DPH) [mailto:annie.khan@state.ma.us]

Sent: Thursday, December 01, 2011 2:44 PM

To: dookhan, surren **Subject:** RE: Flowcharts

Why not?

Fine: I will print it out and you can review it.

From: surren.dookhan@emc.com [mailto:surren.dookhan@emc.com]

Sent: Thursday, December 01, 2011 2:42 PM

To: Khan, Annie (DPH) **Subject:** RE: Flowcharts

Hunny - I don't have visio at home or work

From: Khan, Annie (DPH) [mailto:annie.khan@state.ma.us]

Sent: Thursday, December 01, 2011 2:23 PM

To: dookhan, surren **Subject:** Flowcharts

MS Visio master . . See if you can make this easier on the eye and less confusing.